



### ***Apple Pay, Google Pay Tap to pay or Chip to pay***

CCS has taken our client payment capabilities to a whole new level with the introduction of the PAX A920 PRO credit card terminal. This combined with our enhanced checkout form provides major time savings by allowing you to store future payment consent IDs by simply clicking on a single box on the form.

With the versatile PAX terminal, you are now able to accept Apple Pay and Google Pay as well as using the integrated chip reader and tap-to-pay features with all major credit cards.

The Wi-Fi enabled handheld Pax device is battery powered granting you the freedom to collect client payments effortlessly anywhere within range of your wireless router. Whether it's inside your facility or outside in the parking lot, the PAX A920 PRO ensures seamless transactions and utmost convenience for both you and your clients.

Our goal is to make it easy for you to get paid.

If you would like to get started contact William at 800-989-6576.

### ***eReminders just got better!***

We have moved our texting and eReminder communications to the Vonage data network, With Vonage we are able to provide more reliable service and better support.

Each clinic is now permanently assigned a 100% certified toll-free number that is combines outbound and inbound eReminder texting integrated with our free form two-way texting. You will never miss a client contact because a message was dropped or blocked.

### ***Automated eReminder Service***

The CCS Automated eReminder Service sends appointment, vaccine and service reminders to your customers automatically using data you maintain in Complete Clinic Software. The benefits are many.

- 1) Reminders are sent out daily, thus spreading out phone staffing needs and providing a more even flow of revenue.
- 2) Your logo and clinic name are prominently displayed in a professional looking email.
- 3) The tight integration with your data files ensures accurate and timely processing. Changes to client's phone numbers, email addresses, and patients deceased status are immediately and automatically reflected in the next process cycle.
- 4) Returned appointment confirmations are automatically posted to your appointment calendar.

The automated eReminder system allows you to focus on the quality and timeliness of your data while we handle the rest for you.

### ***2-Way Texting***

CCS supports direct 2-way texting from within the CCS system. The system automatically checks the text server for replies and updates your system every 5 minutes. Texting eliminates a lot of time wasted on "phone tag" and for most clients seems to be the preferred method of communication.

## ***CCS in the Cloud is Great....***

Dependable Microsoft servers give you faster processing than anything you can provide locally. You never have to worry about your data because it is automatically backed up 4 times a day.

Your computers are securely connected from your clinic to the Azure Cloud. No other access is permitted to the server.

### **Other benefits**

- 1) You can forget about managing technology and focus on your key business activities and objectives.
- 2) Frequent automated backups ensure your data is secure.
- 3) Low-cost expansion. Adding capacity is easy. You simply add a low-cost desktop, laptop or tablet pc.
- 4) Access your clinic records anytime, from Office or home or anywhere you have an internet connection.
- 5) The need for expensive IT support is eliminated or reduced.
- 6) Software enhancements are installed by CCS, saving you the trouble of keeping your software up-to-date.
- 7) Cloud CCS includes **Free** software support.

**To get started, call  
800-989-6576**

## ***It's not too Late.***

to sign up for the CCS/Patriot Software payroll processing. This is our third year partnering with Patriot and the clinics using this payroll system are happy they no longer have to deal with payroll tax reporting

The CCS/Patriot payroll system offers many benefits:

- It is compliant in all 50 states and keeps you up-to-date on your state filing obligations.
- It automatically submits your 940, 941, W-2 and W-3 data to the proper tax agencies monthly, quarterly and at year-end.
- It provides guaranteed security utilizing encryption techniques used by banks to keep your information safe.
- It enables you to provide free direct deposit for your employees.
- It includes a free employee portal which allows your employees to securely access their pay stubs, pay history, time off balances, and W-2s.
- It allows you to pay employees as often as you want without being charged for extra payroll runs.
- It is supported by CCS and is fully backed up by Patriot Software.

Getting started with Payroll, is easy.

Just enter your company and employee payroll and tax information. After that, you can enter hours and other payroll information directly from a link in CCS. If you don't have an internet connection at your clinic, you can access the system from your smart phone or any computer that has an internet connection.

***So, what are you waiting for . . .***

**Complete Clinic Software**

Brentwood TN

Email: [info@completeclinic.com](mailto:info@completeclinic.com)

Phone: 800-989-6576 Fax 615-373-0334