Network Notes

Before installing the COMPLETEtm CLINIC system network version, set up your file server, your workstation computers and the network cabling and make sure that each workstation can communicate with the file server and send printed output to each of your designated network and/or local printers. See Network Check list below.

Install COMPLETEtm CLINIC Software on the file server computer (see File Server – New Installation). Your clinic software will be installed into a folder called VETCCS on your server hard drive. A work directory (VETCCS\WORK) will also be created for storing temporary files while the program is running.

The start up program file (CCS.EXE) and all data files are kept in the VETCCS folder along with most of the other program files for the system. There are a few files that must be installed into the Windows system folder on both the file server and workstation computers. Our installation programs take care of all of this for you.

To run the software from a workstation, you must set up shared access to the VETCCS folder on the file server computer. Once this is done, you can install the workstation files on each workstation (see Install WorkStation). The installation program will create startup icon in the start menu and a shortcut icon on the desktop for each workstation. The start up program directory will be \\ServerName\VETCCS and the startup program file name is \\ServerName\VETCCS\CCS.EXE.

PRINTER OPTIONS - COMPLETEtm CLINICworks with both shared and local printers. To share printers, follow your Windows/Network printer set up instructions. COMPLETEtm CLINIC Software automatically reads the Windows printer table and creates a unique table for each computer based on the printers that are set up for that computer. (See Set Up - Printers and Email for more information)

NETWORK CHECK LIST - This check list covers the most common requirements for configuring a Peer to Peer Windows Network. Experienced installers may modify some of these settings depending on the type of network being installed. Most Items apply to both the file server and work station configuration.

___1.	**Disable Disk Write Caching delays on all computers.**
___2.	Primary Network Logon set to "Client for Microsoft Networks"
___3.	Network Protocol set to TCP/IP
___4.	Usually you can set your network to "Obtain IP Address Automatically"
___5.	If computers can't be seen, check to see if access is blocked by a firewall or anti-virus software. Temporarily disable firewalls or anti-virus until you have the network setup and operational then reconfigure the firewall and anti-virus settings.
___6.	File and Printer Sharing for Microsoft Networks - Enabled
___7.	All computer names unique and simple (15 characters or less - one word is best)
___8.	Workgroup Name - Must be the same for all computers.
___9.	Folder VETCCS on server must be shared with full access privileges
___10.	For new installations run CCS Installation CD on the file server computer and choose "New Installation" to install the network version of COMPLETEtm CLINIC. If you are upgrading from a single computer version and the system is already installed then run "UPDATE" only. Do not run either of these programs on the workstations.
___11.	Locate the shared vetccs folder on your server and run the program SETUPWORKSTATION. This will install the workstations files and start up icons.
___12.	Each shared printer is configured as a local printer on computer it is attached to and as a network printer on other computers that will be printing to it. Alternatively, printers may be directly connected to the network using TCP/IP.
___13.	Each printer name unique, short and meaningful on all computers. The system supports printer names up to 60 characters.