



# Complete Clinic Software<sup>(tm)</sup>

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## Vista Security Settings

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If you get an error such as "1102 - access denied" when you start Complete Clinic on a workstation computer running Vista, you may need to change one or more of the following settings:

### **Fix Procedure #1**

Vista will not let you install anything into the Windows system folder unless you do the following:

1. Go to control panel
2. Double click on User Accounts
3. Click on "Turn User Account Control on or off"
4. Remove the check mark from the box "Use User Account Control (UAC) to help protect your computer". Your system will reboot.

### **Fix Procedure #2**

1. Go to control panel Select <Programs and Features>
2. On the screen that opens select <Turn Windows Features On or Off>  
(this may take a minute to place the options in the screen)
3. Check to box <Activex Installer Services> Then click on <OK>  
See if Complete Clinic will load without errors.

### **Fix Procedure #3**

1. Start Complete Clinic by going to "Start" then choose "All Programs" then right click on "Complete Clinic Software" and choose properties.
2. Click on the Security Tab and in the window "Groups or User Names" Click on Everyone
3. In the window below that labeled "Security Permissions for Everyone", click to put checkmarks on everything in the column "Allow" then click Apply
4. Then Click on the Compatibility Tab and in the section at the bottom marked "Privilege Level" check "Run this program as Administrator" then click Apply  
See if Complete Clinic will load without errors.

### **Other Useful Settings**

Changing these will help when looking for or selecting files on your computer  
Go to control panel Select <Folder Options> and choose "Run as Administrator"

Click on the Tab labeled "View" and check these boxes

- Always show menus
- Show hidden files and folders
- Display Full Path in Titlebar

Uncheck the box labeled "Hide Extensions for Known File Types"